# Homelessness Snapshot - Summer 2019 - Redcar and Cleveland

* Please fill in the following information (or fill in with your current clients). It is anonymous we do not need names so please answer honestly.
* We are trying to better capture the extent of homelessness in the borough as we know many people do not approach the council and sometimes people don’t class themselves as homeless or hide it.
* The council is potentially looking at outsourcing it’s homelessness service to the local Voluntary and Community Sector (VCS) and so we need to ensure we get as full as picture as possible about homelessness in order to ensure any future contract will be adequate - so your help is much appreciated!

Questions to ask clients of VCS organisations during August/Sept 2019:

# Q1. Are you currently homeless, at risk of becoming homeless, or think you might be?

1. Yes If YES, is this the first time? i) YES / ii) NO
2. No
3. Not sure

# Q2. If any of the following apply to you, please tick (following the instructions).

*Tick only one if a)-c) applies and then go to Q2 :*

1. Renting from private landlord agency but on an eviction notice
2. Renting from a council/social landlord but on an eviction notice
3. Own home but are facing repossession

*Tick one only if d) or e) applies, then go straight to Q8:*

1. Living with partner/family/friends but you have been asked to leave
2. Living with partner but are facing domestic abuse and need to leave

*Tick all that apply in f)-i) then go straight to Q5:*

1. ‘Sofa surfing’ (staying between people’s houses; moving around)
2. Hostel / B&B / Refuge (or other temporary accommodation)
3. Rough sleeping: including sleeping in car / on the beach / on the streets etc.
4. If none of the above describe your living situation, but you don’t have a settled home, please tell us what your living situation is:

If none of the above apply, terminate survey.

# Q2. If you have ticked any of the options in Q1 a) - c), please tell us how long you have left on eviction notice/until repossession:

1. Less than a week
2. Less than two weeks
3. Less than a month
4. Up to 2 months
5. 2-3 months
6. 3+ months

# Q3. If you have ticked a) or b) in Q1, please tell us the reason/s for the eviction notice:

1. Landlord selling property
2. Landlord wants property back
3. Rent arrears
4. Other tenancy breach (e.g. anti-social behaviour, property damage)
5. I haven’t been given a reason by the landlord/agent
6. Other reason, please tell us what:

# Q4. If you have ticked any of the options in Q1 a) - c) please tell us if you have ever been evicted/repossessed before?

1. Yes
2. No

# Q5. If you have ticked any in e) - h/i) in Q1, please tell us how long you have been living like this (then go to Q6):

## *Tick one only:*

1. Less than a week
2. Less than two weeks
3. Less than a month
4. 1-3 months
5. 3-6 months
6. 6-9 months
7. 10-12 months
8. Over a year (please tell us how long):

# Q6. Please tell us the main reason why you are having to currently stay between houses/sleep rough/stay in temporary accommodation etc. (then go to Q7): *Tick one only:*

1. Evicted by private landlord/agent
2. Evicted by social landlord (council/housing association)
3. Repossessed
4. Relationship broken down
5. Asked to leave/thrown out by friends/family
6. Came out of prison with nowhere to go
7. Came out of the armed forces with nowhere to go
8. Left abusive/violent relationship
9. Left abusive/violent family situation
10. Cannot afford to rent/stay anywhere
11. Other, please tell us what:

**Q7. Please tell us if there are *other reasons* (in addition to Q6) why you are currently having to stay between houses/sleep rough/stay in temporary accommodation etc.** (i.e Have any of the following affected your ability to find somewhere to live?)

## *(tick all that apply):*

1. Evicted from private landlord/agent
2. Evicted from social landlord (council/housing association)
3. Repossessed
4. Relationship broken down
5. Asked to leave/thrown out by friends/family
6. Came out of prison
7. Came out of care
8. Came out of the armed forces
9. Left a violent/abusive relationship
10. Left a violent/abusive family situation
11. Can’t afford the bond/advance rent to get a flat/house
12. Am excluded from social housing
13. Have bad credit so can’t get somewhere to rent privately
14. Left a bad private landlord/agent
15. Left last property because couldn’t afford it
16. Mental health difficulties
17. Have addiction problems
18. Other, please tell us what:

# Q8. Have you visited the council’s homelessness team for help with your current living situation?

1. Yes
2. No

If YES, has this/will this resolve your living situation?

If NO, why have you not gone to the Council?

1. Did not know they could help me
2. Have been before and they did/could not help me
3. Other:

\_

# Q9. Please tell us any organisation you have spoken to to try and get help with your living situation.

## *Tick all that apply:*

1. DWP/Job Centre
2. Police
3. Probation
4. Social Worker
5. Council (not social work or homelessness team)
6. Doctor/Health worker etc.
7. Citizens Advice
8. The Ethical Lettings Agency
9. Local councillor or MP
10. Foodbank
11. Other organisation (e.g. a Charity, Community group, Church/religious group etc). Please tell us name/s of the organisation/s:

# THANK-YOU FOR COMPLETING THIS SURVEY!

YOUR ANSWERS ARE ANONYMOUS SO CANNOT BE TRACED TO YOU IN ANY WAY.

WE WILL PUT TOGETHER THE INFORMATION FROM ALL COMPLETED SURVEYS TO HELP IMPROVE HOMELESSNESS SERVICES IN REDCAR AND CLEVELAND.